



March 2019

TO: KODAK THERMOFLEX Flexographic Platesetter Customers

FROM: Sue Kutay, WW Product Manager, Flexographic Packaging Solutions

SUBJECT: **End of Service (EOSL) Support for KODAK THERMOFLEX Flexographic Platesetter**

The time has come to announce the end of support for several models of the KODAK THERMOFLEX Flexographic Platesetter portfolio. We want to thank you for your continued business over the lifetime of this product line.

The following product models will be discontinued:

KODAK THERMOFLEX WIDE 3648, 5067, 5280 Flexographic Platesetter (F,V)

KODAK THERMOFLEX WIDE I 3648, 4260, 5280 Platesetter (F)

KODAK THERMOFLEX WIDE II 3648, 4260, 5280, Platesetter (F,V)

Active service contracts will be amended to address this change. Any last-time orders for maintenance or spare parts should be placed by 15 November 2019. We cannot accept any returns on parts after that date. You will be notified if we cannot fulfill orders.

The last date to receive service and support, including under the terms of a service contract, is 30 December 2019.

We offer an upgrade path to our award-winning KODAK FLEXCEL NX System. An ideal FLEXCEL NX System solution exists for virtually every flexo application, including flexibles, labels and corrugated. To support your transition decisions, our Packaging sales representatives will be pleased to provide details about the FLEXCEL NX System solutions.

We thank you for being a longtime KODAK customer and look forward to your continued business success using KODAK solutions and products. If you have any questions regarding this announcement, please contact your local KODAK Sales Manager.